



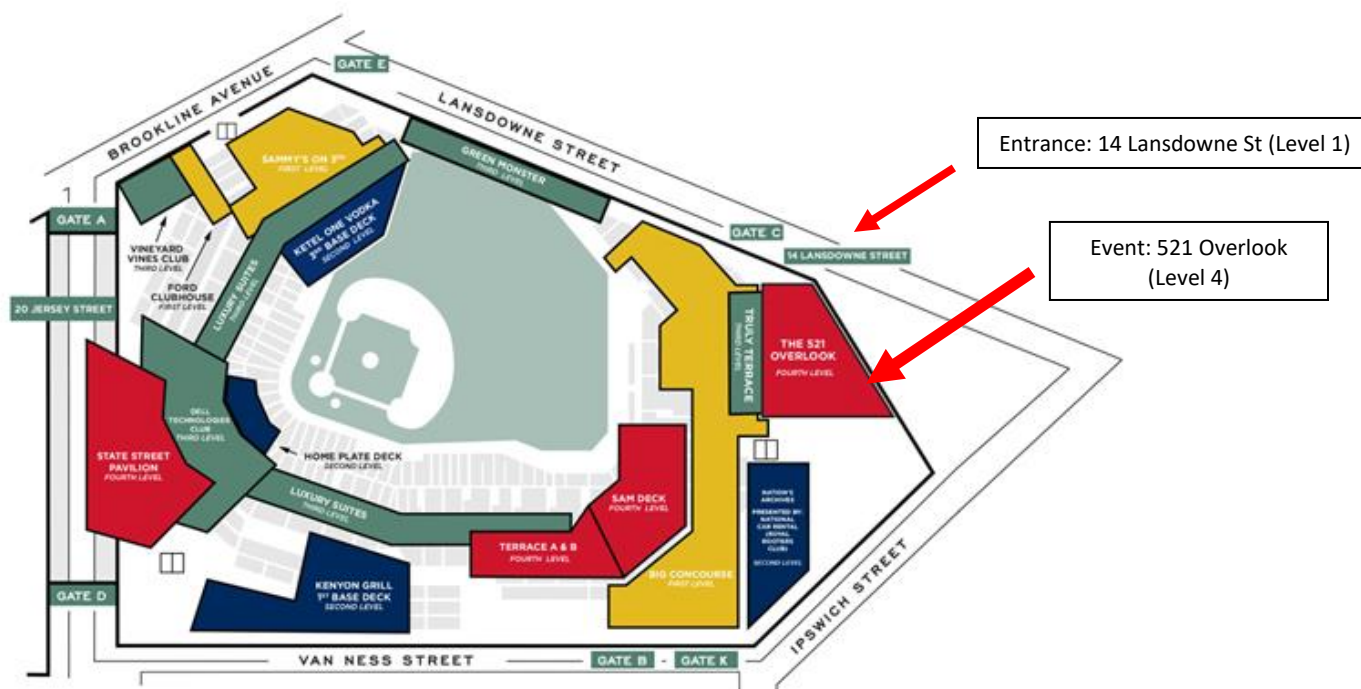
Dana-Farber Cancer Institute & The Jimmy Fund
Accessibility Guide: Fenway Park
Jimmy Fund Radio-Telethon presented by Arbella Insurance



We strive to host inclusive, accessible events that enable volunteers and participants to engage fully. This event is mobility accessible. Please contact us to request additional accommodations at JimmyFundRadioTelethon@dfci.harvard.edu or 877-738-1234.

Additional information relating to Fenway Park Accessibility can be found on the [Fenway Park website](#). We welcome you to reach out to the Fenway Park Ambassador Team at 617-226-6831 if you have any questions about Fenway Park.

Event Map



***Elevator access is directly within the 14 Lansdowne St Entrance and the 521 Overlook.**

The event space is wheelchair accessible. Please reach out to our team at jimmyfundradiotelethon@dfci.harvard.edu or 877-738-1234 for more information. Accessible restrooms can be found on Level 3B of the 521 Overlook.



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Accessible Parking

There are a limited number of designated accessible parking spaces located in close proximity to Fenway Park. Prior to Red Sox baseball games, the parking spaces are metered, but they become priority spaces for Red Sox games. Majority of these spaces are located on Jersey Street between Van Ness St. and Boylston St. There are a number of independently operated parking lots located in the neighborhood surrounding Fenway Park that offer paid accessible spaces.

Please reach out to your Jimmy Fund contact for additional information on accessible parking.

Accessible Seating

Wheelchair spaces are located in the Grandstand, Bleacher, Green Monster, Right Field Roof Deck, Loge Box, Field Box, Infield and Right Field Roof Box, State Street Pavilion Club and Dell EMC Club. Seating for fans with hearing impairments is located in the Loge Box and Right Field Box areas with a clear view of the main and auxiliary videoboards. Seating for fans with visual impairments is located in the Field Box, Loge Box, and Grandstand areas. Seating for fans with ambulatory impairments is located in the Grandstand, Right Field Box and Bleacher areas.

Please reach out to your Jimmy Fund contact for additional information on accessible seating.

Accessibility Assistants

Fans can request assistance in person by seeking out the nearest Fenway Park staff member. Mobility Assistance Team members are available to provide wheelchair escort services to and from any seating area. Wheelchairs are only available for the purpose of transportation of fans to and from their seating location. Fans who require the use of a wheelchair for the duration of a game are welcome and encouraged to bring their own wheelchair.

Please note, Mobility Assistance Team members are only available during Red Sox games.

Alternate Format Materials

Braille and large print schedules are available in the Red Sox Ticket Office and at the Fan Information Booths at Gates B, D, and E. They can also be mailed out upon request by calling (877) RED-SOX9. Braille signage is located outside all elevators on each level.

Assisted Listening Devices

Assisted Listening Devices are available to fans who may have hearing or visual impairments. The ALDs are located at the Fan Information Booths at Gates B and E. A \$20 refundable cash deposit is required to use a device for the duration of the game. Should fans encounter any issues with the devices, they are encouraged to send a text message to 23215 with the keyword "security" to report any issues and receive assistance.

Please note, ALDs are only available during Red Sox games.

Captioning

Fenway Park has three main videoboards and several ribbon boards that display game and fan information.

Please note, captioning is only available during Red Sox games.

Dietary Restrictions

Guests are allowed to bring in special dietary food/beverage to the ballpark. Alcohol in any form is not allowed. Guests are encouraged to ask for the security supervisor at any gate before entering.

Drop-off / Pick Up Areas

The best gates for pick up and drop off are Gate B and Gate D.



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Elevators / Escalators

Elevators are located at Gates B, D, and E so fans are encouraged to check their ticket for the best entry gate. Gate D has 3 elevators available that provide access to wheelchair spaces and seats located in the: infield grandstand, Green Monster, and infield roof box areas. Gate B has one elevator that provides access to wheelchair spaces in the right field grandstand, right field roof deck, and right field roof box areas. Gate E has one elevator that provides access to wheelchair spaces in the left field grandstand, Green Monster, and State Street Pavilion Level. There are escalators at Gate A that service the Dell Technologies Level and State Street Pavilion Level.

Please reach out to your Jimmy Fund contact, or reference the map on Page 1, for additional information on your event space and elevator access.

Emergency Evacuation

In the unlikely event of a ballpark evacuation, dedicated event staff are assigned to each accessible seating location and trained to assist in a safe and orderly evacuation. Fans are encouraged to call (617) 226-6411 to speak to security at any time. Fans can also text 23215 with keyword "security" followed by a message. In the unlikely event of a ballpark evacuation, designated event staff are assigned to each accessible seating location to assist in a safe evacuation.

Entry and Carry in Policy

All five entry/exit gates are accessible, and fans are free to enter any gate with any ticket.

Below is a list of prohibited items at Fenway Park. Fans requesting special accommodations should reach out to Fan Services at (617) 226-6381 in advance or speak to the Security Supervisor at their gate of entry.

All persons, bags, and personal items are subject to inspection before entering Fenway Park. No bag or item larger than 16"x16"x8" will be permitted inside the Park.

Hard sided coolers, glass containers, cans, bottles (except sealed water bottles of 16 oz or less), alcoholic beverages, noise-making devices, illegal substances, firearms, flag poles, sign poles, brooms (or other similar props that may be dangerous or cause injury, knives, box cutters, pepper spray, Mace, any commercial audio/visual equipment, signs, costumes, clothing or item that may be deemed offensive.

Umbrellas are allowed inside Fenway Park but may only be used during an official rain delay. Cameras and video cameras are permitted but cannot be used to reproduce the game and must not interfere with other fans' enjoyment of the game. Fans will not be able to store any prohibited items at Fenway Park.

First Aid

The First Aid Station is staffed by Red Sox EMTs as well as doctors and nurses from Beth Israel Deaconess Hospital, the official medical provider to the Red Sox. Fans with injuries can receive emergency treatment at the First Aid Station on the main concourse level near section 12. Additional EMT teams are stationed in the back of Grandstand Section 17 and at the entrance to the Green Monster seating area.

Please reach out to your Jimmy Fund contact for additional information on First Aid for non-game day events.

Guest Services

The Boston Red Sox make every effort to preserve the family atmosphere and ensure that all fans are able to enjoy the game in comfort. For the convenience of our fans, ushers and security staff are posted throughout the ballpark. Any fan in need of assistance of any kind is urged to visit our Customer Service booths, where trained members are ready to assist. Customer Service booths are located at (1) the Big Concourse; (2) Gate D/Homeplate; (3) Gate E/3rd Base Concourse. Wheelchair Escorts are also available for guests that need assistance to and from their seats.

Please note, Guest Services are only available during Red Sox Games.



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Interpreting Services

ASL interpreters are brought in on occasion for special pre-game ceremonies.
Please reach out to your Jimmy Fund contact for additional information.

Public Transportation

The Yawkey Station is an accessible MBTA commuter rail train station located across from Fenway Park. There are two accessible MBTA green line stations (Kenmore and Fenway) located near the Park. Several MBTA bus lines stop in various nearby locations. For additional information, visit the [Fenway Park Directions](#).

Quiet Room

Fenway Park does not have a designated quiet room for each game. Each season we celebrate Autism Speaks for a specific game and make a quiet room available in the Champion's Club in right field. Fans with concerns for all other games should check in at one of the Fan Information Booths at Gates B, D or E.

Restrooms / Family Restrooms

There are accessible restrooms servicing all accessible seating areas. There is also an accessible restroom on level 3B of the 521 Overlook space.
Please reach out to your Jimmy Fund contact for information on the nearest accessible restroom(s).

Service Animals

Fans with Service Animals should enter at Gate D. There is no designated pet relief area within Fenway Park however fans with Service Animals may exit and re-enter the park at Gate D.
Please reach out to your Jimmy Fund contact for Service Animal Information as the Gate Entrance may change.

Suites

All private suites on the Dell Technologies Level are accessible and have a private restroom. The day of game suites on level 5 are wheelchair accessible with public accessible restrooms nearby.

Water Fountains

Accessible water fountains are located on the main concourse level in right field and on the State Street Pavilion Level on the right field side.

Wheelchair Services

For Red Sox games, fans can request wheelchair assistance in person by seeking out the nearest Fenway Park staff member. Mobility Assistance Team members are available to provide wheelchair escort services to and from any seating area. The wheelchairs at Fenway Park are only available for the purpose of transportation of fans to and from their seating location. Fans who require the use of a wheelchair for the duration of a game are welcome and encouraged to bring their own wheelchair. All other requests for assistance should be directed to our Fan Services Team. They can be reached at (617) 226-6831 and in person during events at the Fan Information Booths located at Gates B, D, and E.
Please reach out to your Jimmy Fund contact regarding wheelchair assistance for your event.